

## **Honda CRF 250 travel terms and conditions**

### **Deposit**

The Honda CRF 250 deposit is \$1,000 pre-authorization hold. Refunds are automatically released.

Pre-paid credit cards are not accepted.

We reserve the right to charge and process payments equal to the value of the motorbike, which is \$8,500.

Value of Key \$10. Value of Bluecard \$300.

### **Daily rates: start and finish same city**

\$40 a day, 24 hour billable cycles.

### **Long Distance Hanoi/Danang/HCM**

- Return within 5 days, Charge = \$250
- Return within 10 days, Charge = \$450
- Return within 15 days, Charge = \$650
- Return within 1 month, Charge = \$850
- Each additional day over a packet will be charged at \$40 per day
- Extra months (60 days, 90 days) = 700

**Due to limited stock of the Honda CRF 250 we will count the rental from the booking date. Late arrivals will still be charged. If the booking date changes, please inform us in advance.**

### **Transport**

If finishing in a city **other than** HCM, Danang or Hanoi the customer is responsible for the transport fee to our HCM or Hanoi office. Usually approximately \$40.

### **Fees**

Customer is responsible for online transaction fees. Using the payment gateway “stripe” will refund transaction fees of the deposit. Please see creditcards.PDF for more information.

### **Guarantee**

All maintenance expenditures that occur will be refunded. This excludes **flat tires, inner tubes, and luggage racks**.

To use this guarantee:

1. Phone for support before any mechanic work is carried out.
- 2. Do not change the oil on the Honda CRF 250 under any circumstances.**

If the bike has a mechanical failure that cannot be fixed, we will be responsible for transport expenses from the breakdown location to HCM (providing customer calls us to confirm each expense). We will send out a replacement Honda CRF if available. If the customer does not want a replacement bike then the customer is responsible for transport cost of the bike back to HCM. Customer will be charged per day for the use of the Honda CRF (40 usd/day).

### **Crashes**

The customer is responsible for all damages to the motorbike. Replacement parts are judged on what we feel a future customer can complain about. When collecting the motorbike please check it carefully and if you feel there are major scratches then take a picture. Quotes for damages will be provided by Honda Saigon.

Please contact us when a part is damaged. It allows us to order the part in advance which stops delays at return.

For major repairs and replacement parts, try and get to one of our offices..

### **Customer changing plans**

Early returns will be charged a minimum of 5 days. Five days notice must be given before the new return date. Early return refunds are calculated based off (client notification date + 5 days). A Maximum of \$200 will be issued for early returns. Extensions are possible with at least one week of notice.

**Please respect our stock control and warn us in advance if the return date or return city changes. Sudden changes of plans can cause us to miss a booking, we reserve the right to charge the customer compensation for booking damages.**

### **Working Hours**

Opening hours Monday to Saturday, 9 until 5pm. Please respect our working hours and avoid returning motorbikes on Sunday. Thanks for understanding!

**Oil changes, flat tires, inner tubes, and luggage racks are not reimbursed.**

**Do not change the oil on the Honda CRF 250 under any circumstances.**