

# Long distance Rental Contract - Honda XR150

Date: ..... / ..... / 2018

## BIKE INFO

Rent of **HONDA XR 150** Plate:-..... Value of bike new: 3000USD

Number of kilometers on the bike at point of rental.....km

Starting date: ..... Time:..... Pick up Location: .....

Expected return date: ..... Time:..... Return Location: .....

Helmets: Borrow .....helmets, charge if lost for each: \$10

Note on the bike: .....

## CUSTOMER INFO

Name:..... Nationality:.....

Email:..... Phone:.....

## PAYMENT INFO

**Refundable deposit:** .....  Cash  Stripe  Bank Transfer  
Passport  .....

**Motorbike rental:** .....  Cash  Stripe  Bank Transfer

**Damage Waiver:** .....  Cash  Stripe  Bank Transfer

**Bag Transport to:** .....  Cash  Stripe  Bank Transfer

**Equipment purchases:** (buyback .....  Cash  Stripe  Bank Transfer  
helmet \$5) .....

**Equipment rental items and price:** .....  Cash  Stripe  Bank Transfer

Total non refundable payment USD: .....

### Deposit

The Honda XR 150 deposit is \$1000 + rent. Tigit will refund \$1000 when the motorbike is returned.

Customer must deposit at least \$100 using a major credit card provider. Tigit will charge a \$2000 deposit to customers paying without credit cards. Pre-paid credit cards and debit cards are not considered as credit cards.

Attempting to sell the motorbike is considered stealing. Tigit has the right to charge and process payments equal to the value of the motorbike.

The Honda XR below 10,000km will be charged at \$3000 total.

The Honda XR between 10,000km and 30,000km will be charged at \$2500 total.

The Honda XR above 30,000km will be charged at \$2000 total.

### Daily rental start and finish same city

\$20 a day, 24 hour billable cycles.

### Hanoi/Danang/HCM

- Return within 10 days, rent = \$250
- Return within 15 days, rent = \$350
- Return within 35 days, rent = \$450
- Each additional day over a packet will be charged at \$20 per day
- Extra months (60 days, 90 days) = \$150 a month

### Transport

If finishing in a city **other than** HCM, Danang or Hanoi the customer is responsible for the transport fee to our HCM or Hanoi office. Usually approximately \$40.

### Disclaimer

The XR is a good motorbike, but very difficult to fix in Vietnam. Customers who are not prepared to push a motorbike and deal with potential problems should not be selecting the Honda XR. Please choose a locally manufactured bike such as the Blade, Winner, Exciter.

### Fees

Customer is responsible for online transaction fees. Using stripe through the Tigit website will refund transaction fees of the deposit. Please see creditcards.PDF for more information.

Online refunds will be paid within 24 hours of returning the motorbike. HCM office issues online refunds which can cause a small delay in Hanoi related returns.

### Guarantee

Tigit guarantees to refund all maintenance expenditures that occur on the journey. This excludes **oil changes, flat tires, inner tubes, and luggage racks.**

To use this guarantee:

1. Phone Tigit for support before any mechanic work is carried out.
2. Only use genuine and official Honda Stores. Keep receipts. Type "Honda head + location" into google maps.
3. Provide evidence of oil changes every 1000km. Provide picture of oil change + KM of the bike.

If the bike has a mechanical failure that cannot be fixed, Tigit will be responsible for transport expenses from the breakdown location to HCM (providing customer calls us to confirm each expense). We will send out a replacement Honda XR, if Tigit has no XR in stock a replacement Honda Blade will be used.

If the customer does not want a replacement bike then the customer is responsible for transport cost of the bike back to HCM. Customer will be charged per day for the use of the Honda XR (20usd/day).

### Crashes

If the customer crashes or drops the bike resulting in damaged mirrors or bodywork, then the customer will be fully responsible for it. The broken part of bodywork will be replaced and deducted from the deposit. Due to being an import bike and parts being rare and difficult to find it may take some time to get a quote.

Wobbly and out of line front suspension from a crash will not be "fixed", it will be replaced at the expense of the customer.

Tigit judges replacement parts on what we feel a future customer can complain about. When renting the motorbike please check it carefully and if you feel there are major scratches then take a picture.

Please contact us when a part is damaged. It allows us to order the part in advance which stops delays at return.

Tigit is not responsible for the motorbike or customer.

For major repairs and replacement parts, try and get to a Tigit office in HCM, Danang or Hanoi.

*The following are estimates:*

*Mirrors - \$10*

*Large scratches - \$15 per piece of plastic affected*

*Clutch and brake handles - \$10 per piece,*

*Handlebar -25\$*

*Crashed and bent suspension that can be fixed - \$25*

*Unfixable suspension - \$300*

***Replacement roadside clutch/brake handles will work, but they are not acceptable for future clients and so will be replaced by Tigit.***

Value of Key \$10. Value of Bluecard \$300.

### Customer changing plans

**Long distance travel contracts** will be charged a minimum rental of \$250 with early cancellations. Five days notice must be given before the new return date. Returns without 5 days notice will be charged \$250 + \$50 due to transport expenses and failure to allow Tigit to find a new booking. Extensions are possible with at least one week of notice.

**Day rentals** (start/finish same city) will be charged a minimum of 5 days with early returns.

Please respect our stock control and warn us in advance if the return date or return city changes. Sudden changes of plans can cause us to miss a booking, Tigit has the right to charge the customer compensation for booking damages.

### Working Hours

Opening hours Monday to Saturday, 9 until 5pm. Please respect our working hours and avoid returning motorbikes on Sunday. Thanks for understanding!

Customer signature \_\_\_\_\_

Tigit signature \_\_\_\_\_