

Long distance Rent Contract - Exciter

Date: / / 2017

BIKE INFO

Rent of YAMAHA EXCITER 150 Plate: 77C1-..... Value of new bike: 2500USD

Number of kilometers on the bike at point of rental.....km

Starting date: Pick up Location:

Expected return date: Return Location:

Helmets: Buyhelmets, buy back price:

Borrowhelmets, charge if lost for each: \$10

Note on the bike:

CUSTOMER INFO

Name:..... Nationality:.....

Email:..... Phone:.....

Passport Deposit

Bag transport

PAYMENT INFO

Paypal amount:

Cash amount:

Stripe amount:

Transferwise/bank transfer amount

Tigit returns date.....Location.....

Via: Cash Paypal Stripe Transferwise UK Bank Transfer

Deposit

The Yamaha Exciter deposit is \$1500 + rent. Tigit will refund \$1500 when the motorbike is returned.

Customer must deposit at least \$100 using a major credit card provider. Tigit will charge a \$2000 deposit to customers paying without credit cards. Pre-paid credit cards and debit cards are not considered as credit cards.

Attempting to sell the motorbike is considered stealing. Tigit has the right to charge and process payments equal to the value of the motorbike.

The Yamaha Exciter below 10,000km will be charged at \$2500 total.

The Yamaha Exciter between 10,000km and 30,000km will be charged at \$2000 total.

The Yamaha Exciter above 30,000km will be charged at \$1800 total.

Hanoi/HCM

Return within 15 days, rent = \$300

Return within 35 days, rent = \$350

Return within 60 days, rent = \$500

Return within 90 days, rent = \$650

Each additional day over a packet will be charged at \$20 per day

Extra months = \$150 a month

Hanoi / HCM-Danang

Return within 10 days, rent = \$250 (only applied for pre-arrangement).

Each additional day over 10 days will be charged at \$20 per day.

Transport

If finishing in a city **other than** HCM, Danang or Hanoi the customer is responsible for the transport fee to our HCM or Hanoi office. Usually approximately \$40.

Fees

Customer is responsible for online transaction fees. Using stripe through the Tigit website will refund transaction fees of the deposit. Please see creditcards.PDF for more information.

Online refunds will be paid within 24 hours of returning the motorbike. HCM office issues online refunds which can cause a small delay in Hanoi related returns.

Guarantee

Tigit guarantees to refund all maintenance expenditures that occur on the journey. This excludes **oil changes, flat tires, inner tubes, and luggage racks.**

To use this guarantee:

1. Phone Tigit for support before any mechanic work is carried out.
2. Only use genuine and official Yamaha Stores. Keep receipts. Type “Yamaha Town + location” into googlemaps.
3. Provide evidence of oil changes every 1000km. Provide picture of oil change + KM of the bike.

The customer is responsible for fixing racks with two people to a bike, customer should check the 4 screws under the seat that attach the rack to the bike. These can become loose under strain.

If the bike has a mechanical failure that cannot be fixed, Tigit will be responsible for transport expenses from the breakdown location to HCM (providing customer calls us to confirm each expense). We will send out a replacement Honda Blade.

If the customer does not want a replacement bike then the customer is responsible for transport cost of the bike back to HCM. Customer will be charged per day for the use of the Exciter (20 usd/day).

Fixing the bike

If the customer fixes the bike outside a Yamaha store without our consent the customer will be responsible for paying for a checkup in a genuine Yamaha store and paying for any work done to the bike.

DO NOT fix or change oil for the bikes in mechanic shops that are not genuine and official Yamaha stores without our consent. Mechanics steal parts from the bikes and replace with low quality components and often use fake oil. DO NOT listen to random people who claim parts are broken on the motorbike.

If you feel the bike has a problem, please visit a genuine Yamaha store.

Crashes

If the customer crashes or drops the bike resulting in damaged mirrors or bodywork, then the customer will be fully responsible for it. The broken part of bodywork will be replaced at real Yamaha shops and the amount will be deducted from the deposit.

Yamaha are official in Vietnam with set prices throughout the country. Customer may get a quote from Yamaha for replacement parts and Tigit will agree to use this as the official damage report which will later be deducted from the deposit.

Wobbly and out of line front suspension from a crash will not be “fixed”, it will be replaced at the expense of the customer.

Tigit judges replacement parts on what we feel a future customer can complain about. When renting the motorbike please check it carefully and if you feel there are major scratches then take a picture.

Tigit is not responsible for the motorbike or customer.

Accessories

If lost customer must pay the value of: 1 key \$10, Warranty notebook 20\$, Blue card \$200

Customer changing plans

Customer agrees to a fixed rental for the first month. If customer changes plans and returns the bike earlier than described then the original rental fee stated will still apply. Extensions are possible with at least one week of notice.

Working Hours

Opening hours Monday to Saturday, 9 until 5pm. Please respect our working hours and avoid returning motorbikes on Sunday. Thanks for understanding!

Customer Signed

Tigit
