

SALE CONTRACT

Date: / / 2017

BIKE INFO

Sale of SUZUKI RAIDER 150 Plate: Price: 2500USD

Number of kilometers on the bike at point of sale.....km

Starting date: Pick up Location:

Expected return date: Return Location:

Helmets: Buyhelmets, buy back price:

Borrowhelmets, charge if lost for each: \$10

Note on the bike:

CUSTOMER INFO

Name:..... Nationality:.....

Email:..... Phone:.....

Passport Deposit

Bag transport

PAYMENT INFO

Paypal amount:

Cash amount:

Stripe amount:

Transferwise/bank transfer amount

Tigit returns date.....Location.....

Via: Cash Paypal Stripe Transferwise UK Bank Transfer

Hanoi/HCM

Tigit will buy the motorbike back for 2150 US dollars within 35 days . = \$350 rent

Tigit will buy the motorbike back for 2000 US dollars between 36 days to 60 days. = \$500 rent

Tigit will buy the motorbike back for 1850 US dollars between 61 days to 90 days. = \$650 rent

Each additional day over a packet will be charged at \$20 per day. (only applied for pre-arrangement)

Hanoi / HCM-Danang

Tigit will buy the motorbike back for 2250 US dollars within 10 days (only applied for pre-arrangement) = \$250 rent

Each additional day over 10 days will be charged at \$20 per day. (only applied for pre-arrangement)

Transport

If finishing in a city other than HCM, Danang or Hanoi the customer is responsible for the transport fee to our HCM or Hanoi office. Usually approximately \$40.

Fees

Customer is responsible for online transaction fees. Customer may pay the deposit on paypal or stripe which returns all fees on refund. Cash VND or USD can be paid for the rental part of the sale. Please see payments.PDF for more information.

Online refunds will be paid within 24 hours of returning the motorbike. HCM office issues online refunds which can cause a small delay in Hanoi related returns.

Ownership

Tigit Motorbikes expects the bike to be sold back to Tigit Motorbikes. Selling the bike onto other backpackers voids our contract, ruins our stock control and we will not under any circumstances guarantee to buy the bike back off a backpacker that did not originally buy from us..

Customer is the full owner of the purchased motorbike throughout the travels and is responsible for damages done to other people or themselves. Tigit is not responsible for the bike or drivers.

Guarantee

If the bike has a problem, Customer is expected to phone Tigit for support (+841288758055) to ensure the bike is fixed properly and at the right prices. Failing to do so voids our guarantee.

Customer must keep the receipt as evidence of oil changes every 1000km. Please provide a receipt or a picture of both the oil change and speedometer at the time of the oil change.

Providing customer has receipt or picture then Tigit will be responsible for any damages to the engine. Failing to change the oil in official Suzuki stores voids our guarantee as backstreet mechanics often use fake or low quality oil.

If there is no evidence of an oil change in an official Suzuki store, and the engine is damaged Tigit has the right to deduct the fixing cost from the customer.

The customer is responsible for **oil changes, flat tires, inner tubes, and luggage racks**.

If the bike has a mechanical failure that cannot be fixed, Tigit will be responsible for transport expenses from the breakdown location to HCM (providing customer calls us to confirm each expense). We will send out a replacement Honda Blade.

If the customer does not want a replacement bike then the customer is responsible for transport cost of the bike back to HCM. Customer will be charged per day for the use of the Raider (20 usd/day).

Fixing the bike

Tigit will fully warranty and reimburse maintenance (excluding oil changes) that occurs in genuine Honda stores.

If the customer fixes the bike outside a Suzuki store without our consent the customer will be responsible for paying for a checkup in a genuine Suzuki store and paying for any work done to the bike.

DO NOT fix or change oil for the bikes in mechanic shops that are not genuine and official Suzuki stores without our consent. Mechanics steal parts from the bikes and replace with low quality components. DO NOT listen to random people who claim parts are broken on the motorbike.

If you feel the bike has a problem, please visit a genuine Suzuki store.

Crashes

If the customer crashes or drops the bike resulting in damaged mirrors or bodywork, then the customer will be fully responsible for it. The broken part of bodywork will be replaced at real Suzuki shops and the amount will be deducted from the buyback value.

Suzuki are official in Vietnam with set prices throughout the country. Customer may get a quote from Suzuki for replacement parts and Tigit will agree to use this as the official damage report which will later be deducted from the buyback.

Wobbly and out of line front suspension from a crash will not be “fixed”, it will be replaced at the expense of the customer.

Tigit judges replacement parts on what we feel a future customer can complain about. When buying the motorbike please check it carefully and if you feel there are major scratches then take a picture.

Accessories

If lost customer must pay the value of: 1 key \$10, Warranty notebook 20\$, Blue card \$200

Customer changing plans

Customer agrees to a fixed rental for the first month. If customer changes plans and returns the bike earlier than described then the original rental fee stated will still apply. Extensions are possible with at least one week of notice.

Working Hours

Opening hours Monday to Saturday, 9 until 5pm. Please respect our working hours and avoid returning motorbikes on Sunday. Thanks for understanding!

Customer Signed

Tigit